

COVID-19 UPDATE



As the impact of COVID-19 has increased around the world and here in North America, I would like to provide you with an update as to the actions we are taking at Certified Slings and Supply to ensure that you continue to have confidence in us as both a supplier and a partner.

During the week beginning March 23rd, 2020, all non-essential businesses in various counties and municipalities throughout the State of Florida have enacted varying levels of "Stay-at Home" orders in the areas where our service centers are located. Certified Slings & Supply is complying with these orders and that of the Federal Government including social distancing, rigorous sanitization/hygiene practices and encouraging team members who are sick to stay home; practices be implemented.

Our company qualify as "Essential Business" per the State of Florida to the industries we serve. Supporting the construction industry, local municipalities, power utilities, defense, and other industries requires our companies to maintain operations during this time.

Effective March 23rd, 2020, we have reduced operating hours at some of our locations as listed below. The hours for these locations are from 8:00 am – 4:00 pm Monday through Friday.

- Certified Slings – Ft Myers
- Certified Slings – Jacksonville
- Certified Slings – West Palm

Our locations listed below will be normal working hours 7:00 am – 5:00 pm Monday through Friday with some modifications to our daily practices to support our Customers.

- Certified Slings – Casselberry
- Certified Slings – Tampa
- Certified Slings – Miami

Currently, we have an abundance of products and components in anticipation of potential shortages. We are also working closely with our suppliers to ensure that we have supply to meet your daily needs. Additionally, we are working with all Team Members to incorporate best practices learned from the CDC and WHO to ensure that our Team Members and Customers remain virus free.

The situation with COVID-19 is rapidly changing and we will keep you updated as changes are required for Certified Slings & Supply Team Members and customers. Our Leadership Team is constantly monitoring and will adjust daily operations and practices based on new updates and guidance from the Federal Government.

One of the primary goals of our companies has always been the health and safety of our team, our customers and our families. We will take all appropriate actions to ensure that we continue to protect these groups while continuing to support our customers.

Should you have any questions please contact your local Service Center or Territory Manager. We are here for you 24/7 during these challenging times. Our emergency number 407-383-1166, an educated Team Member will be happy to assist you.

Again, I thank you for your business. Please stay safe.

Sincerely and God Bless,

A handwritten signature in black ink that reads "Robert Saxon".

Robert Saxon
Chief Operations Officer

